



## **Summary Findings of the Evaluation of SPI Secretariat Activity for 5 SPI Albania Completed Projects**

- 1. Improving Banks Liquidity Risk Management PWG members**
- 2. Reducing Cash Transactions**
- 3. Consumer Financial Education**
- 4. IFRS Implementation**
- 5. Improving Auction Procedures: (i) Civil Procedure Code  
(ii) Bailiff Practices**

**November 2009**

**Purpose of the evaluation: to improve SPI Secretariat performance in order to make its activity more efficient and to bring it closer to the stakeholders' needs and expectations. The evaluation aimed at capturing the PWG's assessment on the role, responsibilities, and activities of the SPI Secretariat, and to gather suggestions on further improvements.**

## **I. Statistics of the survey**

No. of active PWG members:	52
No. of respondents:	26
Participation ratio:	50 %

## **II. Summary findings of the survey**

<b>No.</b>	<b>SPI Secretariat Activity Aspect</b>	<b>General Assessment</b>	<b>For the 5 projects</b>
1.	Role in organizing PWG activity	Very good	5- Very Good
2.	Preparation of the Project TORs	Very good	5- Very Good
3.	Support in organizing PWG meetings	Very good	5- Very Good
4.	Contribution in helping conduct the PWG meeting	Very good	4- Very Good; 1-Good
5.	The records (minutes) of the discussions held in the PWG meetings	Very good	5- Very Good
6.	Quality of documentation and information	Very good	5- Very Good
7.	Quality of the analytical work	Very good	5- Very Good
8.	Quality of the background documentation	Very good	5- Very Good
9.	Preparing the Regulatory Impact Assessment	Very good	2 Very Good; 1-Good; 2 - n/a
10.	Providing international support for the project	Good	4 – Good; 1- n/a
11.	Support in preparing the project reports	Very good	5- Very Good
12.	Correctness in reflecting opinions in the centralized documents	Yes	5- Y
13.	Contribution in consensus building	Very good	5- Very Good
14.	Neutrality and objectivity during PWG discussions	Yes	5- Y
15.	Support to PWG in reaching the commonly agreed solutions	Yes	5- Y
16.	Correctness in outlining the issues in discussion and in providing solutions in the project documents	Yes	5- Y
17.	Importance of the “honest broker” role played by the SPI Secretariat	Quite important	2- Very Important; 3- Quite Important
19.	Information on the progress with non-PWG activities	Yes	5- Y

Main benefits of an “honest broker” supporting the Program

	<b>Benefits</b>	<b>No. of points</b>	<b>% of max</b>
1.	To assemble and support a project working group	21	84
2.	To identify issues relevant to public-private stakeholders	22	86
3.	To prepare background information and analyses for the project working group, including Regulatory Impact Assessment	22	90
4.	To define a project scope to accurately reflect the needs of all stakeholders	22	90
5.	To keep the project working group work at good pace, anticipating and overcoming obstacles	20	80
6.	To help with consensus-building	21	85
7.	To prepare a convincing SPI Committee decision paper	20	81
8.	To use technical expertise efficiently to find practical solutions	21	84
9.	To keep attention on prompt enactment of issues decided under the SPI Albania framework.	21	87